



Hi Chris,

Firstly apologies for the delay in reply but as you can understand it hasn't been easy to arrange meetings etc. with everyone having full time day jobs.

Okay so following our meeting, we have decided to suspend our current door team with immediate effect. We have taken this action due to the recent complaints made to the police and the current investigations outstanding that you informed me about on the 8th February. We have also decided that the suspension will continue until we hear of an outcome with regards to the accusations made.

We have used the same door company since we started in 2010. We also have had the same door staff, [REDACTED] since we started and [REDACTED] started 4 years ago. Like I said to you in the meeting, we haven't had serious allegations like these against these door staff before and it seemed very out of character for them. That being said, obviously we support any investigation by the police into allegations that are made.

I have spoken to the door staff about the incident on 5th February, they have told me that the couple where bickering and arguing, which followed on with the female slapping the male inside the premises and then the male slapped the female back. When confronted by the door staff they where told by both parties that it was okay and they where together so they where asked to leave. At no point when asked or otherwise did the female or male express that either needed assistance or that he/she where scared or needed protection. Instead they both went outside, had an argument which went on to the male slapping the female, the door team did ask the female if she was okay and started to move the male on and they **both** again insisted everything was okay and it was between them. After 20 minutes or so they both walked off together. They have since put it in the incident book.

I would like if possible if you could put the incidents into categories, i.e. Thefts, assaults and anything that would lead you to believe the licensing objectives are not being upheld. I would like a more detailed breakdown of each incident as I think this will help all staff to understand the types of crimes and how we could potentially tackle each one. I do think however that unfortunately although it appears that there is a lot of crimes at the premises, when you look at each individual incident a good proportion of these are things that can't be foreseen or prevented.

With regards to the incident reporting, the majority of incidents have been recorded in our register, majority obviously not being good enough as all incidents should be recorded. Also it is agreed that although the main basics had been inputted, the amount of detail in the reports needed to be improved upon. The new door team has been told about this, and obviously Adam is aware to make sure this is undertaken at the end of the night.

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I have had a meeting today with Paddy Newton who runs the door company that supplies my door staff. Paddy is in agreement with me that we should all meet up to discuss all your concerns with regards to the door team and measures to improve anywhere we can,

I do think again it is important that we meet up once every month or at least have a report via email to discuss any incidents, that way we continue our close working relationship & cover any concerns either party have about the venue.

Speak soon

Ciaran Shanahan